The West Bengal State Cooperative bank

How to access Internet banking of the WBSCB

First Time User: (Personal and Corporate)

Step 1: User will receive an Activation message on Mobile phone which is registered at the Bank

Step 2: Enter to the Bank's URL: <u>https://wbcoopbanks.in/OnlineWBSCB</u> or through

'Internet Banking' link in the Bank's official website: https://www.wbstcb.com

Step 3: To generate Password user need to click on "New User" Tab

wbcoopbanksin/servlet/ibsservlets.IBSLoginServlet The bank for you, your business and private imancial needs	
 WBSCB Internet Banking - Safety Tips Ensure the URL in your browser address bar begins with "https". The address or status bar displays the padlock symbol. Click the padlock to view and verify the security certificate. Don't use 'remember password' feature provided by 	Personal Corporate
 bon cases to save your internet Banking passwords. WBSCB aims to provide you a safe and secure Internet banking services. Hence, we have provided the option of Virtual Keyboard. Instead of using the actual physical keyboard The Virtual Keyboard is an onscreen keyboard which provides a mouse based alternative, for keying in your username and password. Click to read more 	USER ID PASSWORD
 Beware of Phishing attacks Phishing is a fraudulent attempt, usually made through email, phone calls, SMS etc seeking your personal and confidential information. Never share your account details, ATM Pin, CVV, MPIN, Passwords over phone, SMS or email even if the person 	LOGIN New User Forgot Password

A pop up window will open, click on OK button

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Step 4: A New window will open and the user needs to enter USER ID (i.e. CIF Number as given by the customer in application form) and click on **submit** button. Then user will receive a temporary login Password. After login, user will get an option to change the password, user must set their own password after first log in.

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Step 5: In order to view the statement of accounts, It is suggested to **download** the same first. Password to open the statement is the mobile number, which is registered at the Bank.

Existing User: (Personal and Corporate)

Step 1: Clear the 'History' of the browser, which the User used previously.

Step 2: Enter to the Bank's URL: <u>https://wbcoopbanks.in/OnlineWBSCB</u> or through 'Internet Banking' link in the Bank's official website: <u>https://www.wbstcb.com</u> and get the new screen as given below:



Step 3: If old password does not work, please click on '**Forgot Password**' to generate new password of the user. A message will be appeared as : 'Only Active User can change the password '. Click OK to proceed.



Step 4: A New window will open and the user needs to enter USER ID (i.e. CIF Number as given by the customer in application form) and click on **submit** button. Then user will receive a temporary login Password. After login, user will get an option to change the password.



Step 5: In order to view the statement of accounts, It is suggested to download the same first. Password to open the statement is the mobile number, which is registered at the Bank.