

The West Bengal State Cooperative bank

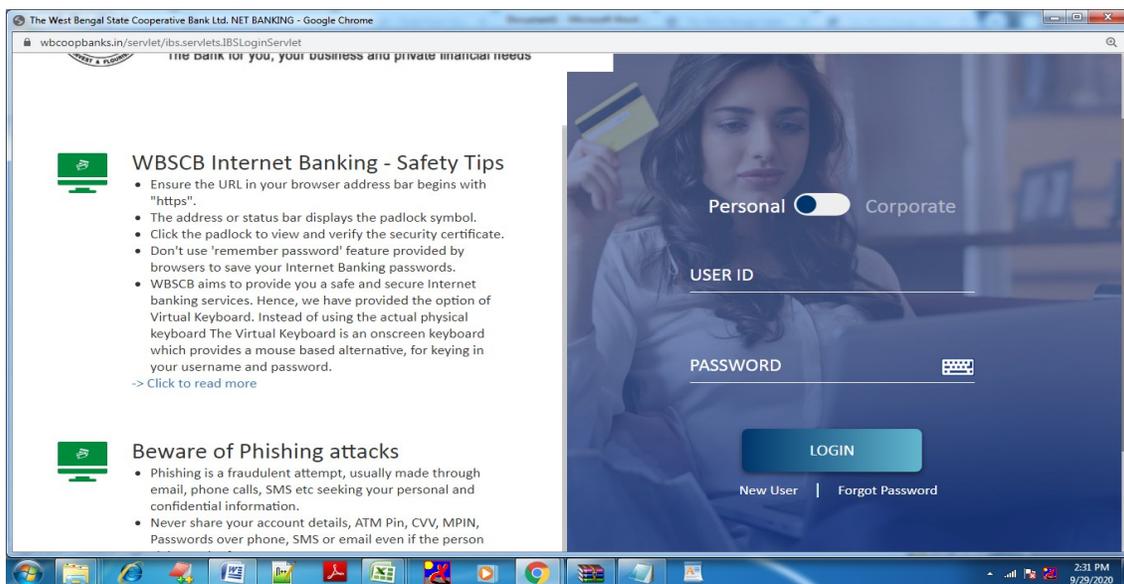
How to access Internet banking of the WBSCB

First Time User: *(Personal and Corporate)*

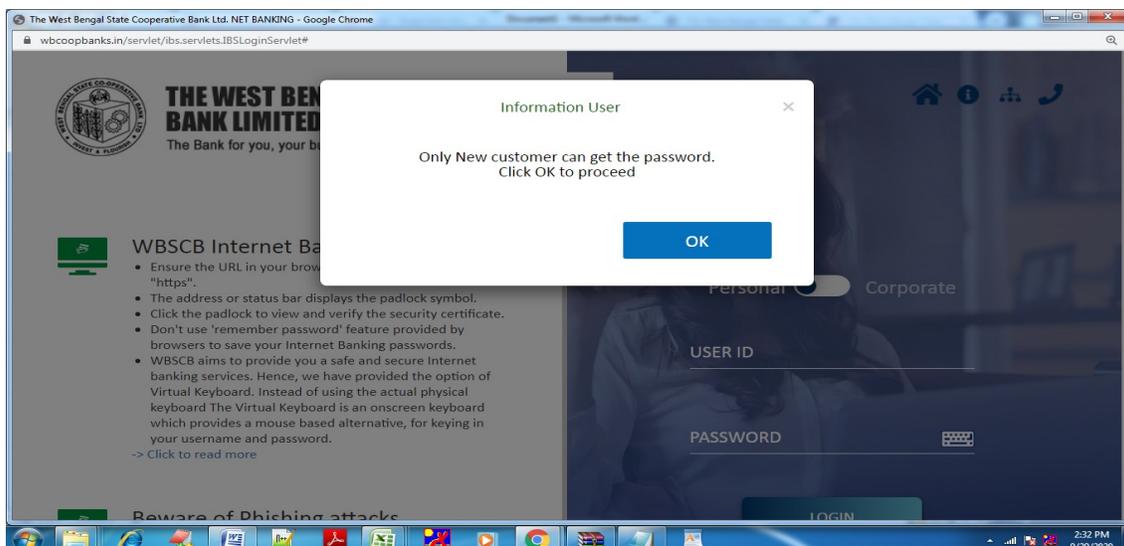
Step 1: User will receive an Activation message on Mobile phone which is registered at the Bank

Step 2: Enter to the Bank's URL: <https://wbcoopbanks.in/OnlineWBSCB> or through 'Internet Banking' link in the Bank's official website: <https://www.wbstcb.com>

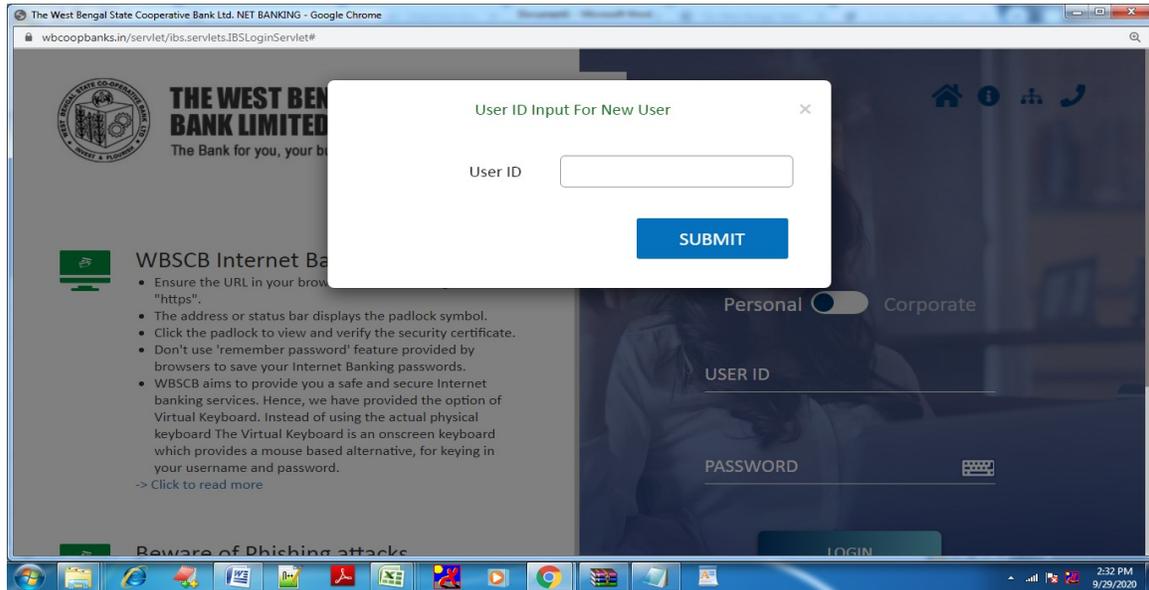
Step 3: To generate Password user need to click on "New User" Tab



A pop up window will open, click on OK button



Step 4: A New window will open and the user needs to enter USER ID (i.e. CIF Number as given by the customer in application form) and click on **submit** button. Then user will receive a temporary login Password. After login, user will get an option to change the password, user must set their own password after first log in.

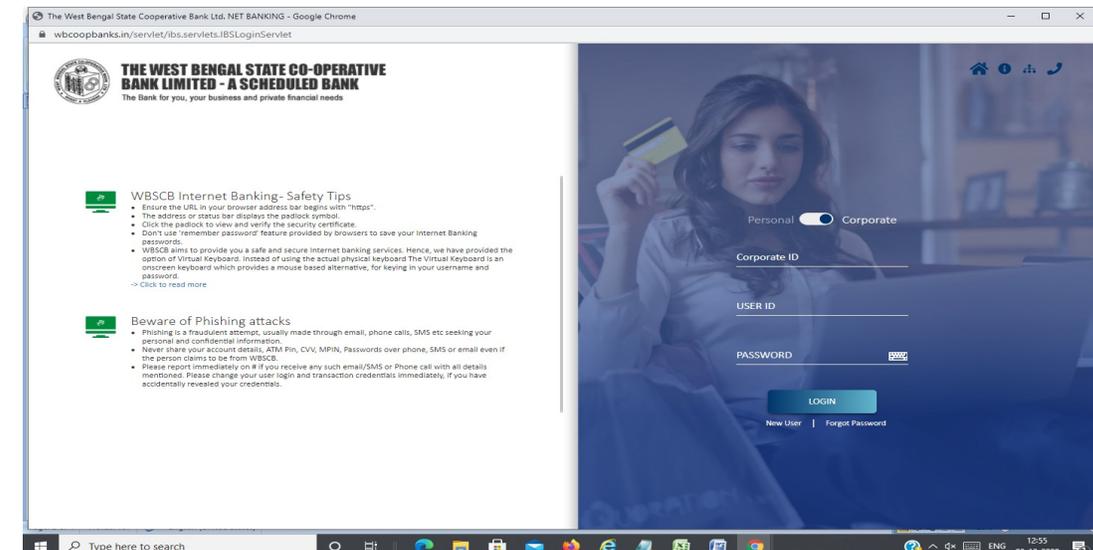


Step 5: In order to view the statement of accounts, It is suggested to **download** the same first. Password to open the statement is the mobile number, which is registered at the Bank.

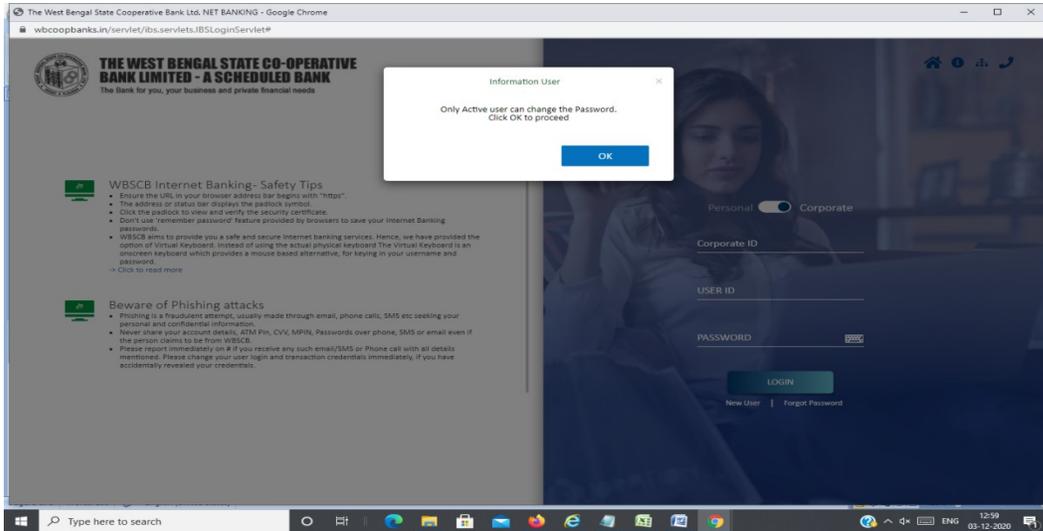
Existing User: *(Personal and Corporate)*

Step 1: Clear the 'History' of the browser, which the User used previously.

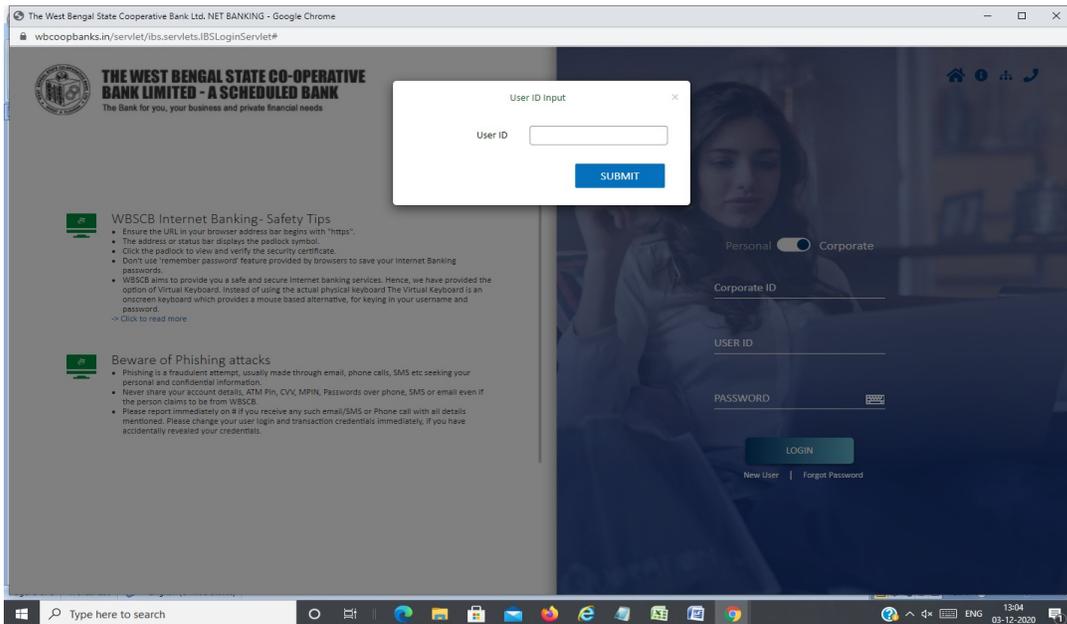
Step 2: Enter to the Bank's URL: <https://wbcoopbanks.in/OnlineWBSCB> or through 'Internet Banking' link in the Bank's official website: <https://www.wbstcb.com> and get the new screen as given below:



Step 3: If old password does not work, please click on '**Forgot Password**' to generate new password of the user. A message will be appeared as : 'Only Active User can change the password ' . Click OK to proceed.



Step 4: A New window will open and the user needs to enter USER ID (i.e. CIF Number as given by the customer in application form) and click on **submit** button. Then user will receive a temporary login Password. After login, user will get an option to change the password.



Step 5: In order to view the statement of accounts, It is suggested to download the same first. Password to open the statement is the mobile number, which is registered at the Bank.